

Work Programme for Customer & Central Services Overview & Scrutiny Committee 2010 – 2011

Ref	Indicative OSC Meeting Date	Report Title	Issue to be considered	Comment
1.	6 th September 2010	Portfolio Holders' Updates	To receive a brief verbal update from respective Portfolio Holders.	
2.		Budget Strategy	To receive and consider the Budget Strategy for 2011/12 including broad efficiency proposals and pressures, together with the Executive's recommendations following its consideration of the matter on 17 August.	
3.		Quarter 1 Budget Monitoring	To receive budget monitoring information for the first quarter of 2010/11.	
4.		Housing & CTAX Benefit Fraud & Prosecutions Policies	To receive and consider these draft policies prior to Executive consideration on 28 Sept	
5.		Treasury Management	To receive and consider the quarterly Treasury Management report, production of which is a requirement of the Council's Treasury Management Strategy.	
6.	11 th October 2010 (Reserve)	Portfolio Holders' Updates	To receive a brief verbal update from respective Portfolio Holders.	

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7.		Customer Relations Quarterly Monitoring Report	To receive and consider statistics relating to the number and type of complaints received by the Council in Q4 of 2009/10 and Q1 of 2010/11.	
8.		Quarter 1 Performance Monitoring (inc Revenues & Benefits Performance)	To receive performance monitoring information for the first quarter of 2010/11.	
9.		Property Portfolio Position Statement	To receive and consider a position statement on the Council's property portfolio and how we most effectively manage it to maximise income.	
10.		Medium Term Accommodation Strategy	To receive and consider the Council's draft medium term accommodation strategy and timetable.	
11.		Shared Services	To reconsider the issue of shared services in light of initial Task Force work, Audit Commission review and the Council's current progress in managing and monitoring the performance of these services.	
12.	15 th November 2010	Portfolio Holders' Updates	To receive a brief verbal update from respective Portfolio Holders.	
13.		Draft Budget 2011/12	To receive and consider budget proposals for 2011/12	

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14.		Quarter 2 Budget Monitoring	To receive budget monitoring information for the second quarter of 20010/11	
15.	13 th December 2010 (Reserve)	Portfolio Holders' Updates	To receive a brief verbal update from respective Portfolio Holders.	
16.		Community Engagement Strategy	To receive and consider a progress report regarding implementation of the action plans contained within the Council's Community Engagement Strategy approved by the Executive in June 2010.	
17.		Quarter 2 Performance Monitoring	To receive performance monitoring information for the second quarter of 20010/11	
18.		Property Function Restructure	To receive and consider proposals regarding a restructure of the Council's Property function.	
19.		People Strategy	As agreed at the Corporate Resources OSC meeting of 1 March, to receive and consider the underpinning action plans supporting implementation of the Council's People Strategy.	
20.		ICT Strategy	To receive and consider the Council's draft ICT Strategy prior to receipt by the Executive.	

Ref	Indicative OSC Meeting Date	Report Title	Issue to be considered	Comment
21.	17 th January 2011	Portfolio Holders' Updates	To receive a brief verbal update from respective Portfolio Holders.	
22.	21 st February 2011 (Reserve)	Portfolio Holders' Updates	To receive a brief verbal update from respective Portfolio Holders.	
23.		Quarter 3 Budget Monitoring	To receive budget monitoring information for the third quarter of 20010/11.	
24.	21 st March 2011	Portfolio Holders' Updates	To receive a brief verbal update from respective Portfolio Holders.	
25.		ICT Review	To discuss & consider options regarding a wide ranging review of the Council's ICT requirements	
26.		Quarter 3 Performance Monitoring	To receive performance monitoring information for the third quarter of 20010/11	